



Dodette Minoza

Halo Consultant | Project Consultant

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Certifications

- ✓  HaloITSM Certified Implementation Specialist
- ✓ Smartsheet Builder Certificate of Achievement
- ✓ User Experience (UX) / User Interface (UI) bootcamp
- ✓ Cert IV in Training & Assessment
- ✓ ITILv4® Foundation in IT Service Management
- ✓ Statement of Attainment – Contribute to WHS Risk Management (Completed unit from Certificate IV in Work Health and Safety)

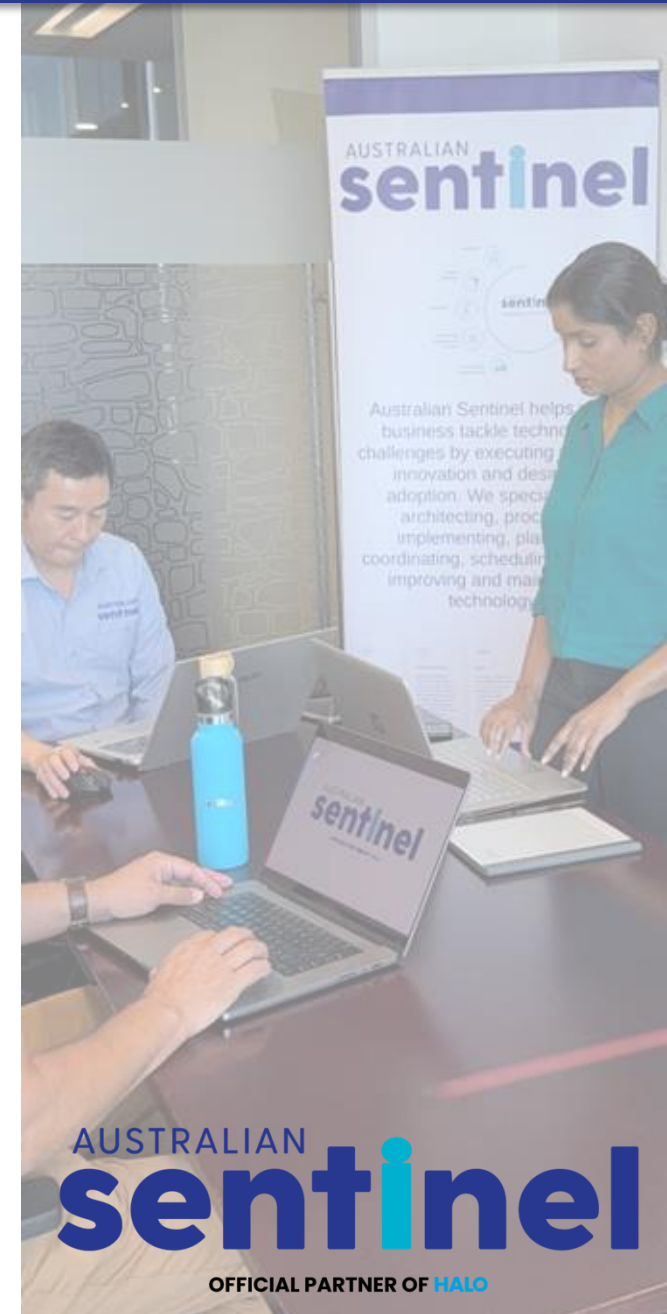
Dodette has over 10 years of experience in HR and now works as a systems and process consultant specialising in enterprise systems delivery. Her HR background provides strong domain knowledge, which she applies to process improvement and technology-led initiatives.

She has led end-to-end business delivery of enterprise system enhancements, covering requirements, vendor coordination, testing, and stakeholder approval.

With formal UI/UX training, Dodette brings a user-centred approach to system design and delivery, helping organisations clarify processes, structure workflows, and implement systems that are practical, usable, and effective.

Skills and Expertise

- HR process and operations expertise
- Enterprise systems design (Oracle HCM)
- Workflow and process design
- User research and journey mapping
- User acceptance and usability testing
- Project management and delivery
- Reporting and analytics
- HR domain expertise



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